TTEQMS Complimentary Ticketing Policy February 2023

1. Introduction

- 1.1 Table Tennis United identifies the objective to stage more major events and grow our owned income and ticketing presents a valuable revenue stream for the organisation.
- 1.2 This policy seeks to find the balance between the objective to increase revenue streams and recognising particular individuals, partners, and stakeholders through the provision of a complimentary ticket.
- 1.3 This Policy will be regularly monitored by the Board and amended as may be necessary from time to time.

2. Principles

- 2.1 No more than 15% of overall event tickets available for purchase, and 20% of tickets for premium sessions (e.g. Finals), per event, shall be complimentary
- 2.2 The Board shall have the right to vary the allocation of complimentary tickets for any event, or any day of an event
- 2.3 Complimentary tickets cannot be transferred by an individual but can be allocated within a particular partner organisation who receives tickets

3. Eligibility

- 3.1 2 x tickets for each Board member
- 3.2 2 x Honorary Life Members
- 3.3 Other partners and stakeholders (if not guests of the Chair or Chief Executive)
- 3.4 2 x tickets for players competing in a one-day event (i.e England International) or the final day of competition (i.e. Mark Bates Ltd Senior National Championships)
- 3.5 For Senior National Championships, one ticket for members of the Hall of Fame (where not already provided tickets in 3.1 to 3.4 above)
- 3.6 For Senior National Championships, two tickets to the final day of competition for Champions of senior events at the previous edition (where not provided tickets in 3.1 to 3.5 above)
- 3.7 If complimentary tickets remain available after the allocation in 3.1-3.6 is concluded, complimentary tickets may be available on a discretionary basis to the following:
 - 3.7.1 Board members family (additional tickets beyond those in 3.1)
 - 3.7.2 Vice Presidents
 - 3.7.3 Senior Leadership Team
 - 3.7.4 Other Staff



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- 3.8 The recipients of complimentary tickets will be reviewed annually by the Board; there is no guarantee that a ticket received in a given year will be received in future years
- 3.9 Complimentary tickets shall exclude:
 - 3.9.1 Contractual obligations i.e. sponsors
 - 3.9.2 Operational requirements i.e guardians for mascots and ball-boy/girls
 - 3.9.3 Tickets provided for discretionary activity e.g. prizes

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